

Flexibus passenger consultation

The flexibuses along with other contracted services in South Norfolk are being reviewed before being re-procured for September 2023

Proposal:

Some passengers will continue to pre book their transport. This is largely where usage has been low and it is not practical to timetable journeys.

Timetabled journeys will be offered where usage has been better, and it is more practical to put routes together - timetables attached.

Why?

Usage on the flexibuses has halved in the last 4 years, the review and new contract will reflect this decline.

Offering timetabled journeys wherever possible to avoid the barrier of pre booking for passengers.

Make best use of resources, reduce duplication, reflect past demand, and offer more travel opportunities for many passengers.

Proposed journey opportunities by village

Villages remaining pre book	To where
Cressingham, Thompson & Merton, Ovington and Saham Toney, Shropham and Stow Bedon	Watton on Wednesdays
Little Ellingham and Deopham area	Watton on Wednesdays and Attleborough on Thursdays
Snetterton	Thetford on Tuesdays and Attleborough on Thursdays
Blo Norton, Garboldisham, Gasthorpe, Riddlesworth, Rushford, Shadwell	Thetford on Tuesdays and Diss on Fridays
Eccles, Wilby, Quidenham	Thetford on Tuesdays, Attleborough on Thursdays and Diss on Fridays
Brandon Parva, Coston and Runhall, Colton, Gt Melton, Wrampingham, Hardingham, East Carleton, Ketteringham, Hethersett	Wymondham on Fridays

Villages where timetabled journeys may be introduced	To where	Service
Caston, Griston, Gt Ellingham and Rocklands	Watton, Attleborough and Norwich	Konect X3/3A Improved frequency between Watton and Attleborough. 37A South: Thursday only service for Rocklands and Gt Ellingham village (not just B1077) to Attleborough
Shropham and Stow Bedon	Attleborough	37A South: Thursday only shopping service introduced
Deopham, Morley	Wymondham	37A North: Monday to Friday shopping journey introduced
Little Melton, Hethersett and Wymondham	Longwater retail park, and Wymondham	37A North: Mon, Wed, Fri service introduced
Bawburgh, Marlingford, Barford, Barnham Broom	Wymondham	37A North: Mon, Wed, Fri service introduced
Lt Melton, Colton, Marlingford, Bawburgh	Longwater retail park, with connection option to Norwich	37A North: Tue & Thu service expanded
Spooner Row, Carleton Rode, Bunwell, Forncett Tacolneston, Ashwelthorpe, Wreningham (Top half of 37A)	Wymondham and Norwich via a connection	37A North
Mulbarton & Bracon Ash	Norwich	First 37: Existing half hourly bus service
Buckenham, Banham, Kenninghall, East Harling (Bottom half of 37A)	Diss, Attleborough, Thetford and Norwich via a connection	37A South: Diss. Mon, Wed, Fri, Thetford, Tue, Attleborough Mon-Fri
Garboldisham	Diss	37A South: Wed only service - pre book also remains
Lophams	Diss	37A South: Mon, Wed, Fri only service
Bridgham and Brettenham	Thetford	37A South: Tue only service
Winfarthing & Shelfanger	Diss	37A South: Mon, Wed, Fri only service
Mundford, Cranwich, Felthwell	Thetford	Coach Services 40: Improving in frequency from early summer

Additional information

Konect X3,3A First 37 and Coach Services 40 - See websites for more details

37A North - Timetables attached - Showing journeys to Wymondham, Norwich and Longwater

37A South - Timetables attached - Showing journeys to Attleborough, Norwich, Diss and Thetford

Contact by 17th April with any feedback

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